

MIDDLESBROUGH COUNCIL

SCRUTINY SUMMARY SHEET

Digital Inclusion in Adult Social Care

Report to: Adult Social Care and Health Scrutiny Panel

Decision Type: To note

HEADLINE POSITION

1. Summary of report

- 1.1 The Adult Social Care and Health Scrutiny Panel is receiving a presentation from the Prevention and Support Services Lead Officer on the Digital Inclusion Offer, delivered through the Rekindle Service within Middlesbrough Independent Living Services (MILS). The presentation outlines how the service supports residents to develop digital skills, access online services, reduce social isolation and maintain independence, while contributing to the Council's preventative approach within Adult Social Care.

2.0 Background

- 2.1 Digital inclusion is recognised as an important preventative measure within Adult Social Care, helping residents maintain independence, reduce social isolation and access essential services. Delivered through Middlesbrough Independent Living Services (MILS), the Rekindle Service supports residents through digital skills development, access to devices and connectivity, community partnerships and the Digital Champions programme, with the presentation providing an overview of the service's impact, outcomes and future development plans.

3.0 Recommendation

- 3.1 It is recommended that Members note the information presented regarding Middlesbrough's Digital Inclusion Offer and its contribution to prevention, independence, and improved access to services for residents.

4.0 Contact Officer

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